

Kyle Ng

Senior UX/UI Designer

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EXPERIENCE

Photon | Senior UX/UI Designer

April 2022 – Present (New York, NY)

- Led the design process, collaborating with team members to successfully deliver various design projects from concept to final handover, resulting in a 15% increase in client satisfaction.
- Presented impactful design solutions to the stakeholders, driving heightened customer retention and positive business outcomes.
- Implemented a robust design system that improved consistency and reduced design time, achieving 85% adoption across design teams and 70% component reusability in multiple projects.

RoutedCare | UX/UI Designer

Feb 2021 – April 2022 (New York, NY)

- Collaborated with the design team to create brand guidelines and a design system that provided cohesion for users across all products.
- Worked closely with the engineering team to define feasibility and tech constraints, ensuring a 10% improvement in product development efficiency and seamless implementation of designs.
- Teamed up with researchers and the marketing team to implement new features, resulting in a 20% increase in conversion rates.

Kylengdesign.com | Freelance UX/UI Designer

April 2020 – Feb 2021 (New York, NY)

- Worked for a variety of industries including Fashion, Health, and Foods on websites, Branding, and other visual design projects.

Durable Health Medical Supply, LLC | Co-founder, DME Manager

Oct 2019 – Feb 2021 (New York, NY)

- Actively promote and foster good relations inter-departmentally with all physicians, operatory managers, and staff
- Educate patients on insurance plans and provisions, financial responsibility, and collection of patient co-pays

SKILL

User Research
Interaction Design
Product Design
UI Design
Journey Mapping
Design system
Wireframing
Prototyping
Usability Testing

TOOLS

Figma
Sketch
Illustrator
Miro
Photoshop
Jira
Maze
HTML/CSS

EDUCATION

DesignLab

UX Academy

Sep 2021 – Mar 2022, New York, NY

Brooklyn College of The City University of New York

B.S. Health and Nutrition Sciences

Sep 2009 – May 2015, New York, NY

LANGUAGES

English
Cantonese
Mandarin